

WOLVERHAMPTON CCG

Governing Body – 09 February 2016

Agenda item 14

Title of Report:	Communication and Participation update
Report of:	Pat Roberts – Lay member for PPI
Contact:	Pat Roberts and Helen Cook, Communications and Engagement Manager
Communication and Participation Team Action Required:	<input type="checkbox"/> Decision <input checked="" type="checkbox"/> Assurance
Purpose of Report:	<p>This report updates the Governing Body on the key communications and participation activities in January 2016.</p> <p>The key points to note from the report are:</p> <p>2.4.1 Grant Policy workshop 3.1 Members meeting</p>
Public or Private:	This report is intended for the public domain
Relevance to CCG Priority:	
Relevance to Board Assurance Framework (BAF):	1,2,2a,4
<ul style="list-style-type: none"> • Domain 1: A Well Led Organisation 	<ul style="list-style-type: none"> • Involves and actively engages patients and the public • Works in partnership with others
<ul style="list-style-type: none"> • Domain 2a: Performance – delivery of commitments and improved outcomes 	<ul style="list-style-type: none"> • Delivering key mandate requirements and NHS Constitution standards
<ul style="list-style-type: none"> • Domain 2b: Quality 	<ul style="list-style-type: none"> • Improve quality and ensure better outcomes for patients
<ul style="list-style-type: none"> • Domain 4: Planning (Long Term and Short Term) 	<ul style="list-style-type: none"> • Assurance that CCG plans will be a continuous process, covering not only annual operational plans but the 5 Year Forward View and longer term strategic plans including the Better Care Fund.

1. BACKGROUND AND CURRENT SITUATION

1.1. To update the Governing Body on the key activities which have taken place in January, to provide assurance that the Communication and Participation Strategy of the CCG is working satisfactorily.



2. MAIN BODY OF REPORT

2.1. Communication – key updates

2.1.1 **Stay Well This Winter (SWTW)** is the single winter campaign from NHS England. It aims to **reduce admissions** via behaviour change among the following cohorts:

- **older people**
- **carers**
- **parents of under-fives**
- **people with long-term conditions**

The campaign will run until the end of March 2016.

2.1.2 **Better Care Wolverhampton (BCW)**

A communications plan has been developed with communications professionals from across the partners; WCCG, City of Wolverhampton Council, RWT and BCPFT. New branding has been shared amongst partners.

BCW webpages <http://www.wolverhampton.gov.uk/bettercare> are held within the City of Wolverhampton website. We have a link to them from the website of the CCG (<https://wolverhamptonccg.nhs.uk/your-health-services/better-care-wolverhampton>) and BCW partners.

2.1.3 **Junior Doctors strike**

Work was prepared to inform all stakeholders and general public of measures taken by the CCG and its providers to ensure delivery of healthcare across the borough during the proposed Junior Doctors Strike. Communications plan completed and signed off to compliment CCG action plan. January strike suspended. Next strike due Wednesday 10 February, 8am to 5pm full walk out.

2.2. Communication and Participation framework

2.2.1 **GP Locality meetings** - The following themes were developed:

- Peer Review groups
- Aristotle system update
- GP Practice groupings for new models of care
- Residential care home initiative
- Better Care Fund information on new services eg: rapid response team

2.2.2 **PPG Chairs and Citizen Forum Groups**

As a pilot, these groups will meet in February at a combined meeting. This event will be evaluated for future information.

2.3. Practice Managers Forum has concentrated on the following:

- New public health initiatives – Healthy Start Vitamins/ Integrated Nursing services (Health visitors/school nurses 0-19 year olds scheme)/ Public Health community services tender progression/ sexual health tender update
- GP Contracting requirements with regards to CCG and co-commissioning. E-contracting
- Aristotle roll out and training
- BCF update
- Patient Online Services requirements and support
- E-referral for foot health
- Display energy certificates
- Safer sharps
- Peer review/contract review of primary care extended services explained.

2.4. Patient, Public and stakeholders views

Patient, carers, committee members and stakeholders are all involved in the engagement framework, the commissioning cycle, committees and consultation work of the CCG.

2.4.1 Grant Policy workshop

A workshop was held on Monday 25 January to inform and support small and Third Sector organisations to apply for funding for the financial year 16/17. Applications for services to help to meet the CCG priorities are invited and a funding application panel will convene in February to assign the monies available. 16 organisations attended and feedback was positive with the help offered welcomed by the organisations represented.

2.5. Lay member's report of key meetings

The Lay Member met with the Chair of Healthwatch in January and discussed the Healthwatch tender which will soon be resolved. Discussion was around the Primary Care strategy and how this might be implemented and how it could affect patients.

2.6. The Lay Member attended the Omega Carer event which was attended by 70 people and gave a presentation on The CCG, the Lay Member role and patient involvement.

3. CLINICAL VIEW

GP members are key to the success of the CCG and their involvement in the decision-making process, engagement framework and the commissioning cycle is paramount to clinically-led commissioning.

3.1 Members meeting – 20 January

We held a members meeting in January to which over 60 people attended. The agenda included the Primary Care Strategy and its implementation plan, as well as presentations from Primary Care Home Model and Vertical Integration Model representatives. Informative discussions took place and questions were asked and answered.

4. RISKS AND IMPLICATIONS

None to note

5. RECOMMENDATIONS

- **Receive** and **discuss** this report.
- **Note** the action being taken.

Name – Pat Roberts

Job Title - Lay member for PPI

Date: 28 January 2015

ATTACHED: None

RELEVANT BACKGROUND PAPERS

(NHS Act 2006 (Section 242) – consultation and engagement

NHS Constitution – patients' rights to be involved

NHS Five year Forward View (Including national/CCG policies and frameworks)

REPORT SIGN-OFF CHECKLIST

This section must be completed before the report is submitted to the Admin team. If any of these steps are not applicable please indicate, do not leave blank.

	Details/ Name	Date
Clinical and Practice View	Members meeting	20 January 2016
Public/ Patient View	Grant Policy workshop	25 January 2016
Finance Implications discussed with Finance Team	N/A	
Quality Implications discussed with Quality and Risk Team	N/A	
Medicines Management Implications discussed with Medicines Management team	N/A	
Equality Implications discussed with CSU Equality and Inclusion Service		
Information Governance implications discussed with IG Support Officer	N/A	
Legal/ Policy implications discussed with Corporate Operations Manager	N/A	
Signed off by Report Owner (must be completed)	Pat Roberts	28 January 2016

